



March 25, 2009

To Whom It May Concern:

This letter is to commend the services that William Azevedo has provided both to Fort Myers Pest Control and to my family personally. I have had the privilege of working with Bill on several projects and many occasions. On each, we have received the highest level of customer service and satisfaction.

Our first project was a complete remodel of our current facility. Due to economic reasons we chose to remodel versus building a completely new facility. Bill was able to help us discover the possibilities that our current building held and with a fraction of the expense we were able to accomplish more than our expectations. Each day we walk in, we are grateful for the careful eye that Bill had on us before, during and after the construction.

Bill Azevedo is an asset to each client that he works with and I am assured that he will provide for you the highest level of service, in the same manner that he has provided it for us.

Sincerely,

A handwritten signature in black ink, appearing to read "Darcy M. Small".

Darcy M. Small  
Chief Operation Officer  
Fort Myers Pest Control, Inc.