



2449 Cortez Boulevard  
Fort Myers, FL 33901  
(239) 267-5199 - info@familythrift.com

March 26, 2009

Attn: William Azevedo  
12111 McGregor Blvd  
Ft. Myers, FL 33919

Bill,

I am writing to thank you for years of valued service. I appreciate that as you make professional strides, you continue to keep in touch with Family Thrift, and our family, and bring us together with trusted companies who work with integrity and complete quality work. It is no surprise that anyone you have brought to and guided through a project, offers the same fine craftsmanship. It is also worth noting that you have always kept your word, which means a great deal. On projects outside our own area of expertise we tend to utilize relationship based decision making. Our contractor-client relationship with you is a relationship we deem worth maintaining.

One thing which surprised me when I moved to Southwest Florida is the number of people to whom I've been introduced who I think literally do business on a handshake. You are one of a handful of folks I believe I could do that with. For obvious business reasons, we do not. But I didn't want it to go unsaid that I trust your opinion and believe that when you give your word, there is nothing to worry about. That being said, I want to invite you to offer my name to anyone wishing you to provide a reference. I would share that we met when you led the start up project for Family Thrift Center in its first location on Cleveland Avenue. Our satisfaction with the work you supervised there is why we chose you to head up renovations in the former 84 Lumber Building on Colonial Boulevard when we purchased it to move our store there. In fact, I called to consult you before even buying it.

I would also share that we did not wait five years after that first project to call you again. Since we don't seem to sit still, we also decided to move our Corporate Offices shortly before moving the store. Thanks to the City of Fort Myers, it turned out to be concurrent with renovations on the store building. One of the things I enjoy most about working with you is your willingness to be honest about what makes the best sense for us in terms of when to spend and when to save. You have taken the time to learn what's important in our industry and counsel based on that and your years of experience. Ultimately, you have also remained supportive if our decision is not exactly what you may have suggested. I value this as well.

I will continue referring colleagues and personal contacts to you for large and small building projects, wherever you hang your contractor hat. Please share my information with anyone needing a reference for a "go to guy" on any projects.

Sincerely,

A handwritten signature in black ink that reads "Deirdre Sullivan Mann". The signature is written in a cursive style.

Deirdre Sullivan Mann, President



March 25, 2009

To Whom It May Concern:

This letter is to commend the services that William Azevedo has provided both to Fort Myers Pest Control and to my family personally. I have had the privilege of working with Bill on several projects and many occasions. On each, we have received the highest level of customer service and satisfaction.

Our first project was a complete remodel of our current facility. Due to economic reasons we chose to remodel versus building a completely new facility. Bill was able to help us discover the possibilities that our current building held and with a fraction of the expense we were able to accomplish more than our expectations. Each day we walk in, we are grateful for the careful eye that Bill had on us before, during and after the construction.

Bill Azevedo is an asset to each client that he works with and I am assured that he will provide for you the highest level of service, in the same manner that he has provided it for us.

Sincerely,

A handwritten signature in black ink, appearing to read "Darcy M. Small".

Darcy M. Small  
Chief Operation Officer  
Fort Myers Pest Control, Inc.



Celebrating 21 years of quality products and services.  
Over 380 stores nationwide and growing.

January 8, 2010

Maddox Construction Company  
26340 Old 41 Road, Suite 3  
Bonita Springs, FL 34135

Attn: Mr. William (Bill) Azevedo

Re: Batteries Plus Store – Naples, Florida

Dear Mr. Azevedo,

I would like to personally, thank you for the recent completion of our Naples's store. We chose Maddox Construction Company for the construction, as well as followed your recommendation for an architect, "An obvious good decision". Due to Maddox Construction Company's time management and experience in all facets of construction this project moved very quickly and smoothly from start to finish. The project was completed a lot earlier than expected. Thus allowing us to open early, making management and employees very pleased with our choice in General Contractors.

Please feel free to use me as a reference on any future endeavors.

We look forward to working with you again,

Jason Fry, Owner  
Batteries Plus #062  
11200 S. Cleveland Ave.  
Fort Myers, FL 33907  
P: (239) 278-3388  
F: (239) 278-5475

Batteries Plus #452  
1811 Tamiami Trail North  
Naples, FL 34102  
P: (239) 261-9790  
F: (239) 261-9418



July 27, 2011

To Whom It May Concern:

We have been working with Maddox Construction for the past year and a half. We have found their work to be quality and their handling of their project to be on a professional level. We are currently working with them in Sarasota, Bradenton, Pasco County and they have performed very well on previous projects they have done for us in Miami, Cape Coral, and Naples.

We would highly recommend Maddox Construction to anyone looking to hire this firm.

Sincerely,

A handwritten signature in cursive script that reads 'Michele Pieples'.

Michele Pieples  
Director of Salon Operations